

CHAMPION™

Quality Healthcare Seating Products

Operating Instructions and Service Manual



“PASSAGE” RECLINER



1-800-998-5018
www.championchair.com

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Warranty Confirmation Form

It is very important to Champion that our customers review all the materials in the In-Service package they receive. In particular, we strongly advise that everyone using our products (medical staff, patients, technicians, cleaning crew, etc.) review the *In-Service DVD* (approximately 12 minutes in length).

Please complete the following information, certifying that those individuals using the Champion products understand their proper use, after reviewing the materials and watching the video.

Clinic or Company Name

Street Address

City/State/Zip

Signature/Print Name & Title

Date

AFFIX LABEL HERE

By reviewing the In-Service materials provided, you increase the useful life of the products by helping to prevent their improper use, which may lead to premature damage and wear. You are also helping to validate your warranty, as warranties cover material and workmanship failures, not misuse or abuse. Use these In-Service tools for new employees and as a “refresher” for current employees.

Please fax this document to the Customer Service Department at 574-293-5760, and thank you for your cooperation.

NOTE: Not all chair functions, options and/or accessories are covered in the CD.

WELCOME!

Champion Manufacturing, Inc. would like to thank you for selecting our products. We take great care in making certain that our products leave the factory in flawless condition. Our products are properly packaged to arrive in that same condition. We look forward to your enjoying many years of good service from these products.

SPECIAL NOTES

 **WARNING** /  **CAUTION** These terms refer to actions that may result in injury to your patient or staff member and/ or damage to your product. Damage caused by improper operation of your chair is not covered by your warranty.

 **WARNING:** Caregivers or others operating the product or moving the occupant must be aware of the location of the patient's hands and feet. Caregivers must confirm that the occupant's extremities are safely located before moving the chair from position to position, adjusting the position of the chair or moving the patient from the chair.

 **WARNING:** Place chair in a fully upright position or a fully reclined position when cleaning or maintaining your chair. Your recliner has moving parts that create pinch points. This chair moves easily without a patient in the chair and may create pinch points when not in these positions.

 **WARNING:** This recliner is designed to meet the needs of a wide range of patients. Some patients, due to their unique medical condition, may need assistance as they sit down or rise from a seated position. It is the responsibility of the care provider to assess these needs and provide assistance to frail, weak, or otherwise unsteady patients. Failure to follow these instructions can result in patient falls with potentially serious injury resulting.

 **CAUTION:** This chair is NOT designed to transport patients.

NOTE: The information contained in this document is subject to change without notice.

CHAIR CAPACITY INFORMATION

PASSAGE RECLINERS:

PF Series: 300 lbs.

PS Series: 300 lbs.

RECEIVING NEW CHAIRS



CAUTION: New chair inspection must be done by someone who has watched the in-service DVD and understands the instruction pages. Improper operation of the chair may damage the chair and void your warranty.

It is important to realize that signing the Bill of Lading upon receipt of new product is confirmation that it has been received in satisfactory condition. Once the Bill of Lading is signed there is generally no recourse against the shipping agent for shipping damage. You have the right to make the driver wait while you examine the product. Please take advantage of this right.

Carefully cut the plastic banding that secures the packaging; scissors can do this safely. Remove the packaging from the chair, lift the top lid from the tube and remove the tube from the bottom lid. Remove the plastic bag from the product. Cut straps that secure the casters, unlock the casters and remove the chair from the packaging.

New chair inspection

1. Remove all packing material including foam wrap and poly bag. If desired, the bag may be replaced after examination.
2. Examine chair surfaces for damage.
3. Operate all chair functions and options. This may include tables, casters and chair positions. Do this immediately upon receipt of your chairs.

To report damage

1. If the freight carrier is still at your location (it is your right to hold the freight carrier while you thoroughly inspect your delivery), note any damage on the bill of lading. Be sure to keep shipping cartons, pallets and other shipping materials to prove damage to the freight carrier. It is also important to save an undamaged carton and pallet in case the chair must be returned to the factory.
2. Call Champion's customer service immediately to report the damage: 800-998-5018.
3. All claims must be filed by the consignee and reported to Champion Manufacturing, Inc. within 5 days of receipt of the shipment.

Return authorization

1. Champion customer service must authorize all returns. Champion customer service will issue a return authorization number by fax or email. The customer does have the right to refuse any damaged chair from the carrier at the time of delivery.
2. All returns **must** be sent prepaid by the sender with the exception of provable shipping damage.

Storage

1. Cover chair and store in a dry area.
2. DO NOT place objects on top of the chair that may damage the vinyl.

IN-SERVICE PROCEDURES

Before chairs are put into service, all personnel should review this manual.

In the belief that an actual demonstration of the product is more effective than written instructions, an on-site in-service by a Champion representative may be available depending upon the delivery circumstances.

 **WARNING:** Place chair in a fully upright or a fully reclined position when cleaning or maintaining your chair. Your chair has moving parts that create pinch points. This chair moves easily without a patient in the chair and may create pinch points when not in these positions.

 **WARNING:** Never place your hands near or on a recliner mechanism when it is in motion. Never clean or maintain a chair when an occupant is in the chair. The occupant is able to control the chair's position and may move the chair position unexpectedly, creating pinch points.

 **WARNING:** Keep hands, feet and legs clear of the recline mechanism.

 **WARNING:** When closing the leg rest by hand, make sure your hand is placed on the footboard. Your hand should be completely on the top surface of the upholstered board. **DO NOT** wrap your fingers around any of the sides of the foot board. **DO NOT** put your hand on the flip board as this product has moving parts that may create pinch points. Keep all body parts clear of the recline mechanism, latches, and other moving parts

 **CAUTION:**

1. **DO NOT** overload chair. Observe the specified maximum weight limit for the chair model that you have selected.
2. **DO NOT** attempt to force the chair into position; permanent damage may result. The chair works with normal effort when operated properly.

OPERATING INSTRUCTIONS

 **WARNING:** Caregivers or others operating the product or moving the occupant must be aware of the location of the patient's hands and feet. Caregivers must confirm that the occupants extremities are safely located before moving the chair from position to position, moving the chair from place to place, or moving the patient from the chair.

 **WARNING:** DO NOT overload chair. Observe the specified maximum weight limit for the chair model that you have selected.

 **WARNING:** Occupant should always enter and exit the chair in the upright position. The patient should never exit the chair with the leg rest up. Occupants should never "straddle" the extended leg rest or dangle their legs over the sides of the extended leg rest.

 **WARNING:** Always return the chair to full recline position after using Trendelenburg.

 **WARNING:** NEVER place your hands near or on the recline mechanism when it is in motion. DO NOT put your hands where you cannot see.

 **WARNING:** Verify the front casters are locked before the patient enters or exits the recliner.

 **CAUTION:** The push handle is not designed to be used to raise the front or rear casters off the floor when there is an occupant in the chair; doing so may cause damage to the chair.

 **CAUTION:** The chair works with very little effort when operated correctly. DO NOT use excessive force to move the recliner to any position. Doing so could result in permanent damage to the recliner.

 **CAUTION:** DO NOT attempt to close the chair's leg rest while in the full recline position. Doing so may damage the recline mechanism. Return the chair to the "TV" position before closing the leg rest.

Note: The Passage recliner assumes three distinct recline positions: Upright position; leg rest is down and the back is in its most vertical position, "TV" position; leg rest is up and the back is somewhat reclined. Recline position; the leg rest is up and the back is completely reclined.

OPERATING INSTRUCTIONS

For safe recliner operation:

1. **Always** lock all casters before allowing your patient to get in or out of the chair, if equipped with casters. Release the caster brakes **only** when the chair is being relocated; and reset the caster brakes upon arriving at your destination. Never assume that the caster brakes have been set; check to ensure that the caster brakes are engaged before helping anyone in or out of the recliner.

 **WARNING: DO NOT enter or exit the chair with the leg rest extended.**

2. Occupant should always enter (or exit) the recliner with the chair in the upright position.
3. Once seated the occupant should sit fully back in the chair.
4. To recline to the "TV" position, the occupant should grip the top of the chair arms and apply pressure to the chair arms and chair back to start the chair moving back. To move further to the full recline position, continue to apply pressure backward. Note that it may be necessary that the occupant reposition their grip on the arms, moving further back on the arm to move to full recline position.
5. Once in the full recline position, staff may use the Trendelenburg feature by stepping on the pedal on either side of the chair and pressing downward on the back of the recliner. The Trendelenburg pedals are centered under the bottom of each arm. To return from Trendelenburg, release pressure from the foot pedal and raise the back to the full recline position. The Trendelenburg pedal will automatically lock once to in the full recline position. This prevents the chair from going into Trendelenburg unexpectedly.

Staff assistance:

 **CAUTION: DO NOT "step" on the footrest to close the recliner. Doing so can damage the recline mechanism.**

 **WARNING: When closing the leg rest by hand, make sure your hand is placed on the top upholstered surface of the footboard only, not under the edges or on the flip board as this product has moving parts that may create pinch points. Keep all body parts clear of the recline mechanism, latches, and other moving parts.**

To assist a patient in reclining the chair, simply apply backward pressure to the front of the chair back pillow. This will start the recline motion and can be stopped in either position; "TV" or full recline position. To move the chair from a reclined position back to the upright position, apply upward pressure to the back, from the rear, to start the chair moving upward.

 **CAUTION: This chair is NOT designed to transport patients.**

OPERATION ASSIST



To assist the patient to a recline position, gently push the top of the chairs back. To assist the patient in closing the leg rest, place your open hand completely on the large upholstered leg rest and push down. The smaller cushion to support the patient's heels will fold back into the chair.

DO NOT put your hand under bottom of the leg rest.

DO NOT put your hand around the side of the leg rest.

DO NOT put your hand under the front edge of the seat assembly



OPERATING INSTRUCTIONS

Swing Arm Operation:

 **WARNING:** Your recliner has moving parts that create pinch points. When the swing arms are open, those points are fully exposed. Patients should NEVER be left in a chair with the arms in the opened position. **THE CHAIR SHOULD NOT BE LEFT UNATTENDED, WITH THE ARMS UNLATCHED.**

 **CAUTION:** Be aware of the path the arm is taking. Swinging the arm into objects may result in vinyl damage. It is recommended that opening the arm be done with the chair in the fully upright position or the fully reclined position. If the arm on your chair is equipped with a fold-down table, relocate the items on the table top and fold the table top down prior to moving the arm.

Swing arms hinge at the back and may be opened. To do this, standing at the side of the chair, grasp the release handle and pull down to release, and swing the arm open.

Once a patient transfer or maintenance is complete, the arm should be returned to the locked position. To do this, swing the arm back toward the front of the chair until you hear the “click” of the release handle being secured by the latch; pull outward on the arm to ensure the arm is securely latched. It may be necessary to lift slightly to move the arm into position for the handle to latch.

OPTIONAL FEATURES – Heated and Heat/Massage

HEATED RECLINER GENERAL INFORMATION

SPECIAL NOTES

 **WARNING:** Do not operate this product without reviewing the in-service CD and instructions along with any attachments that demonstrate proper operation of the basic functions of your chair. If you do not have an in-service CD, call Customer Service immediately to obtain one: 800-998-5018.

 **CAUTION:** No items should be placed behind the patient's back or beneath them. Placing items (pillow, blanket, etc.) in the chair will expose the item to the heat generated by the system. Unlike the patient's body, certain item may not absorb and dissipate the generated heat; this may expose the item to temperatures that are higher than noted here through trapped heat. This may cause damage to the chair, the item, and risk of contact with higher temperatures. Damage to the item or your chair is not covered by your warranty.

Double-Insulated Products

In a double-insulated product, two systems of insulation are provided instead of grounding. No grounding means is provided on a double-insulated product, nor is a means for grounding to be added to the product. Servicing a double-insulated product requires extreme care and knowledge of the system, and is to be done only by qualified service personnel. Replacement parts for a double-insulated product must be identical to the parts they replace. A double-insulated product is marked with the words "DOUBLE INSULATION" or "DOUBLE INSULATED". The symbol () is also able to be used to identify a double insulated product.

 **WARNING:** The operating range is 32-104 °F, if the chairs have been recently delivered or stored in conditions outside this temperature range, the chairs should be allowed to warm up to ambient temperature prior to utilizing the heat function.

OPTIONAL FEATURES – Heated and Heat/Massage

CHAIR SPECIFICATIONS

Please reference previous chair specification pages for all load and dimensional specifications of your heat chair. All heat chairs are built to properly handle the specified load for that model chair. The heater option does **not** change the size or load capability of that model.

Power Requirements

Input: 100-240 VAC, 1.0 A max, 50-60 Hz

Output: 12 VDC, 3.5 A, 42 W

Average Measured Maximum Temperatures

HIGH	105 ^o F
MEDIUM	102 ^o F
LOW	98 ^o F

 **CAUTION:** No items should be placed behind the patient's back or beneath them. Placing items (pillow, blanket, etc.) in the chair will expose the item to the heat generated by the system. Unlike the patient's body, certain item may not absorb and dissipate the generated heat; this may expose the item to temperatures that are higher than noted here through trapped heat. This may cause damage to the chair, the item, and risk of contact with higher temperatures. Damage to the item or your chair is not covered by your warranty.

RECEIVING NEW CHAIRS

NEW HEAT AND HEAT/MESSAGE CHAIR INSPECTION:

Reference on earlier page on receiving new chairs, along with the following operation procedures.

WARNING: The heat or heat/massage chair must be plugged into a properly grounded outlet and must not be modified in any way. If the three (3) blade plug does not fit your outlet, have one installed that meets your local codes by an electrician. Consult an electrician if you are unsure that the outlets are properly grounded. Do not use a three (3) blade plug to a two (2) blade adapter.

OPTIONAL FEATURES – Heated and Heat/Massage

HEATER OPERATION

The Champion heated recliner continues to have the same patient controlled positioning with the added benefit of heated pads in the seat and back. The heat/massage recliner has massage motors built into the back cushion along with the heat system. This allows for additional patient comfort at the push of a button.

CAUTION: Please make sure all staff involved in the use of the heat chair has viewed the in-service instruction pages prior to operating the chair. Incorrect use can damage the chair and void your warranty.

WARNING: Please keep hands and equipment away from moving parts that can cause pinch points.

WARNING: NEVER service this chair without unplugging the cord from the wall. Do not put your hands where you cannot see.

POSITIONING THE CHAIR

Please reference previous operation instruction information for all operating instructions for positioning of the chair.



OPERATING THE HEATER

Uncoil the power cord on the back of the chair and plug it into any properly grounded standard wall outlet. You will find the heater power button on the inside arm of the chair. This will typically be the right arm.

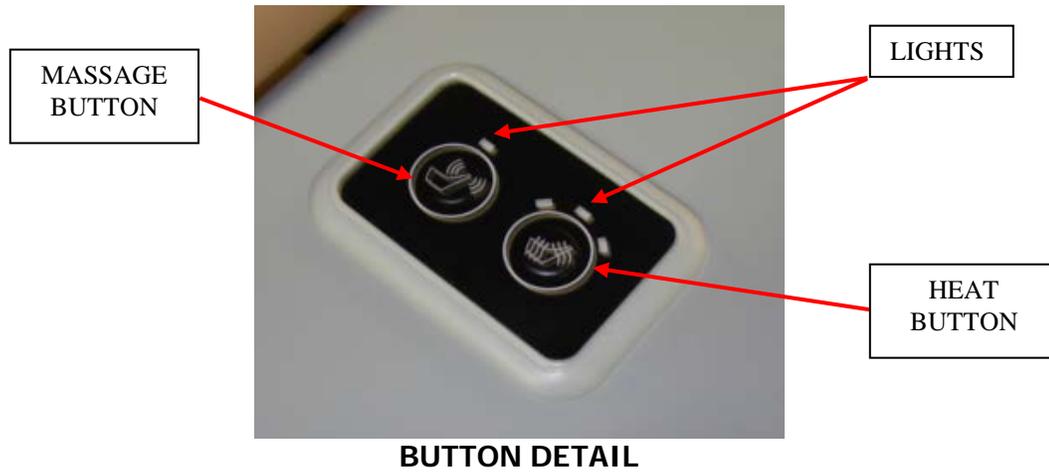
Pressing the button the first time will start the heater at high power and all three lights will come on. At this setting it will take 5-10 minutes to come to full heat **with a patient in the chair**. Pressing the button a second time will take the heater to medium power (two lights on) and a third will take it to low (one light on). To turn the heater off, press the button a fourth time and all of the lights will be out.

NOTE: The heat system is set to turn off one hour after the last button press. Repeat the above process to continue use of the heat option.

NOTE: If the lights on the switch are flashing, unplug the chair from the outlet and check all of the connectors of the heat system. If a connector is unhooked reconnect it, plug in the power cord, and check the switch again. If all connections appear ok and the lights still flash, unplug your chair and contact Champion's customer service. This does not affect the basic functions of the chair.

OPTIONAL FEATURES – Heated and Heat/Massage

MESSAGE OPERATION



OPERATING THE HEATER

Reference the previous page for instructions on how to operate the heater in the heat/massage recliner.

OPERATING MASSAGE

Uncoil the power cord on the back of the chair and plug it into any standard wall outlet. You will find the massage buttons on the inside arm of the chair. This will typically be the right arm (while seated in the chair).

NOTE: The heat and massage options can be used independently of each other.

MESSAGE FUNCTION: The massage switch function is controlled by a repetitively pressing the massage button. The first button push will turn on the massage light and it will remain on through the button press cycle until the massage system is off.

BUTTON PRESS SEQUENCE

1. Lower Zone, Low Intensity
2. Lower Zone, High Intensity
3. Full Back, Low Intensity
4. Full Back, High Intensity
5. System Off

NOTE: The massage system is set to turn off fifteen (15) minutes after the last button push. If the patient wishes to continue using the massage simply repeat the above steps.

NOTE: If the lights on the switch are flashing, unplug the chair from the outlet and check all of the connectors of the heat system. If a connector is unhooked reconnect it, plug in the power cord, and check the switch again. If all connections appear ok and the lights still flash, unplug your chair and contact Champion's customer service. This does not affect the basic functions of the chair.

OPTIONAL FEATURES – Heated and Heat/Massage

MAINTENANCE

CAUTION: Before performing any cleaning or maintenance to the heat or heat/massage chair make sure that it is unplugged from the outlet. This will prevent a shock hazard while working inside the chair.

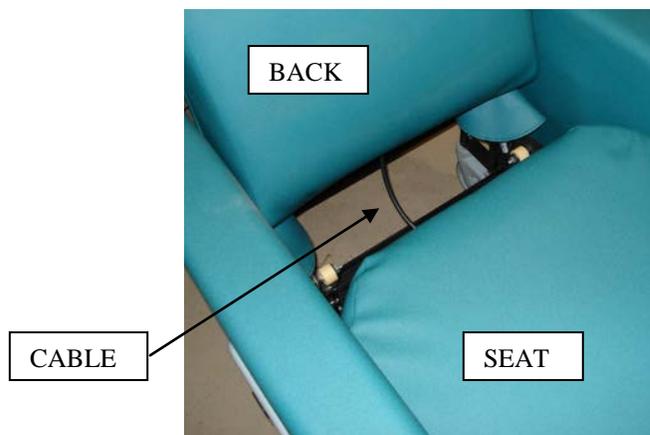
Please reference the following pages on maintenance and cleaning instructions. Please wipe up all spills as soon after they happen as possible. Use caution when cleaning around any of the cord connections in the power components.

Make sure to wipe all moisture out of switch area after all cleaning.

CAUTION: DO NOT allow moisture to pool on top of the switch.

CAUTION: High pressure washing or “hosing down” chairs is not recommended.

CAUTION: Heat or heat/massage components are fixed to the inside of the removable seat cushion. The seat cushion can be removed BUT must be flipped up and placed in the chair. This allows the seat cushion to be moved for access to the inside of your recliner without having to remove any components.



Note: Some components may have a different appearance as shown in the picture due to multiple models of chairs. The serial number of the chair informs Customer Service of the proper components for that chair.

ACCESSORIES

Accessories are items that may be ordered with your chair at the time of purchase or added by your technician at any time. Instructions are provided as well as phone support. Discuss any concerns you may have with the service team at the time you place your order.

 **WARNING: DO NOT use table as a seat.**

 **CAUTION: Remove items and fold tables down prior to moving the chair.**

Foldaway Side Tables

The foldaway side tables are mounted to the arms of the chair. There can be one on either side of the chair. The side tables can also be ordered with cup holders.

IV Pole

Stainless construction, 1" diameter IV pole features two or four rams horn hooks, adjustable with infinite positions; extended effective length 64".

IV Pole Bracket

This bracket is used to mount IV pole on backside of either or both arms and accommodates a 1" diameter pole.

IV Pole Base

The IV pole base accepts transfer of IV pole from chair bracket to IV pole base allowing patient to be mobile and free of the chair.

Head Pillow/Lumbar Support

This removable cushion can be used for head or lumbar support. The pillow attaches around back of chair with hook and loop fastener strap to allow placement of pillow at various positions to best suit the patient.

Arm Covers

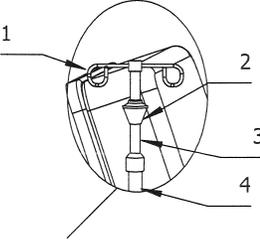
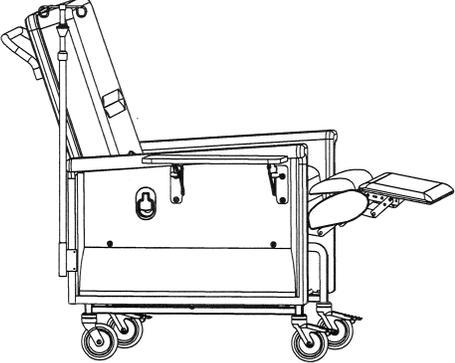
Arm covers minimize the wear-and-tear on recliner arms. They fit snugly on the arm of the chair and are easy to clean.

Over The Lap Tray

Slightly curved design with a drip channel on the top surface of the table to help contain spills. Cup holder included. Black only.

NOTE: Chair, options and /or accessories covered in this manual may change without notice.

USE OF IV POLE	1 HOOK
THIS INSTRUCTION SHOWS HOW TO USE THE IV POLE INFINITE POSITION FEATURE. HOW TO USE WITH BASE UNIT.	2 RELEASE BUTTON
	3 TOP SECTION OF TUBE
	4 BOTTOM SECTION OF TUBE
	5 IV POLE BASE UNIT

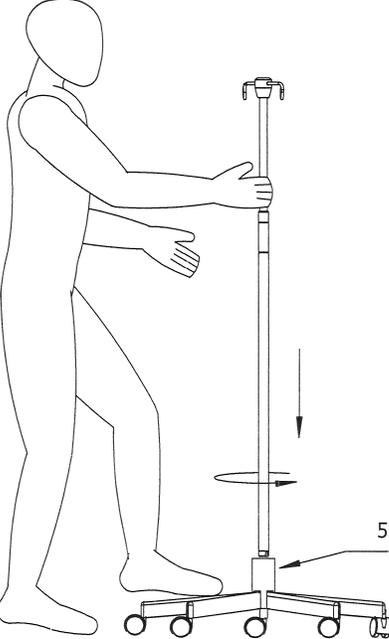



TO RAISE: LIFT TOP SECTION TO DESIRED HEIGHT

TO LOWER:
GRASP TOP SECTION OF TUBE AS YOU
PUSH UP SLIGHTLY ON RELEASE.
LOWER TOP SECTION OF TUBE.
LOWER TO DESIRED HEIGHT.

TO INSERT: PLACE IV POLE OVER CENTER,
PUSH INTO POSITION IN OPENING.
AND TURN TO LOCK.

TO REMOVE:
HOLD BASE IN POSITION WITH FOOT.
TURN TO UNLOCK
LIFT IV POLE TO REMOVE.



Note: Some components may have a different appearance as shown in the picture due to multiple models of chairs. The serial number of the chair identifies the exact build of your chair assisting Customer Service in the choice of the proper components for your chair.

GENERAL MAINTENANCE AND CARE OF CHAIRS

 **WARNING:** Place chair in a fully upright or a fully reclined position when cleaning or maintaining your chair. Your recliner has moving parts that create pinch points. This chair moves easily without a patient in the chair and may create pinch points when not in these positions.

 **WARNING:** You should NEVER clean or maintain your recliner with an occupant in the chair. The occupant is able to control the chair's position and may move the chair position unexpectedly, creating pinch points.

 **CAUTION:** Occupants who wear or use new unwashed articles of clothing may create a permanent fabric dye stain on the vinyl surface of the chair. This is beyond our control and may not be covered by your warranty.

It is not necessary or recommended that moving parts of the chairs be lubricated. Keeping the chair clean is the main maintenance requirement.

It is recommended that the underside of the chairs be checked periodically for waste materials that have fallen under the chair.

The ease with which your recliner operates is controlled by the recline mechanism of your chair. The actuation setting from the factory is not adjustable.

If a part becomes worn or broken, see the sections entitled service and warranty for information.

Periodically, check that the hinge fasteners, latch mount, release mount and back mount fasteners are secure. (How often depends on the amount of use the option gets. We suggest monthly, and then tailor to our findings.)

Periodically, check the back mount brackets to verify they are securely latched in place. This can be done by pulling upward on the back. The back should not freely pull upwards off of the recline mechanism. If this occurs, firmly press the back down onto the recline mechanism and recheck that it is securely latched. (How often depends on the amount of use the option gets. We suggest monthly, and then tailor to your findings.) If it does not latch into place, discontinued the use of the chair and contact Champion Customer Service for replacement parts 800-998-8018.

GENERAL CLEANING PRECAUTIONS

 **WARNING:** When solvent type cleaners are being used, care should be exercised. **KEEP AWAY** from fire or flame and use in a well ventilated area.

 **CAUTION:** High pressure wash or “hosing down” chairs is not recommended.

 **CAUTION:** Use of vinyl “conditioners” or “protectants” is not recommended. Vinyl “conditioner” or “protectants” can cause plasticizers to migrate out of the vinyl causing it to become embrittled. This will prematurely age your vinyl and is not covered under warranty.

Some institutional cleaners or disinfectants may cause discoloration of the vinyl. Use of cleaners, other than those recommended by the vinyl manufacturer, is at the clinic's own risk. **Follow the vinyl manufacturer's cleaning recommendations.** Certain medications may produce a metabolite in the patient's perspiration which can stain or discolor fabric. If you have any questions, please call Champion's Customer Service Department at 800-998-5018 with the serial number from your chair. The serial number can be found on the frame base, on the back, to the left hand side.

GENERAL CLEANING – VINYL

IMPORTANT: For specific cleaning instructions, please see manufacturer's cleaning instructions included in the Vinyl Cleaning Instructions..

Champion chairs are constructed of various vinyls; depending upon the customer's preference. Each vinyl manufacturer has a cleaning process that they endorse for their product. Each manufacturer produces their product with a protective finish to help keep staining agents from penetrating the vinyl and becoming a permanent stain. **It is always important to remove a spill as soon as possible after it happens, as this reduces the possibility that the stain will penetrate the protective coating and migrate into the vinyl, becoming a permanent stain.**

All manufacturers recommend a process of several different steps for cleaning their vinyl. It is especially important to use all steps, in order, when working on a complex spill (one that has several different potential staining agents).

BEGIN by cleaning with a non-abrasive, all purpose household cleaner using a soft cloth or damp sponge. Rinse with clean water.

Follow with solvent type cleaner using a soft bristle brush or soft cloth. Use at full strength. Follow with a clean water rinse and pat dry.

 **CAUTION:** Limit use of strong active solvent cleaners per manufacturer's instructions; unlimited use may remove the protective finish on the material

NEXT use strong active solvent cleaners. This may be used with a soft cloth, **again limit use per manufacturer's instruction; unlimited use may remove the protective finish.** This cleaner should be followed with a clean water rinse.

GENERAL CLEANING – PLASTIC TABLE TOPS



CAUTION: Do not use strong solvents such as Picrin®. They will damage your table top. Champion does not recommend the product Goof-Off®

It is always easier to clean the table immediately after a spill. When the residue from a spill has dried on the table, a soft bristle brush may be used to help bring it back into solution. Rinse the surface with clean water. For residue that is not readily soluble in bleach and water, try hot water and dish washing liquid. Rinse and use absorbent material to remove as much liquid as possible. You may also try rubbing alcohol, applying a small amount of alcohol with a cloth, rubbing the dried on residue. It may take several applications to dissolve the residue. On any remaining material, you may try nail polish remover (acetone and water) with a soft cloth.

GENERAL INFECTION CONTROL – VINYL

Note: Infection control standards are the responsibility of the facility. Bleach solution recommendations from a vinyl manufacturer are not intended to supersede the facility's infection control standards. Information from the vinyl manufacturer is meant to establish an upper limit beyond which damage might occur.



WARNING: NEVER mix ammonia, or a cleaner with ammonia, with bleach as dangerous compounds may result.



CAUTION: Do not use an iodine based solution since vinyl is an iodophil material and will stain under this condition. If a solution other than a bleach solution is used and you are uncertain if it is iodine based, please test on a hidden portion (bottom back flap) of the vinyl.

All vinyl manufacturers recommend use of bleach and water as a disinfectant. For standards specific to your particular vinyl consult your vinyl cleaning instructions located in a separate file on this disk. For your disinfection standard consult your facility's standard. For maximum allowable bleach concentration consult information specific to the vinyl your chair is upholstered with per the manufacturer's cleaning instructions.

If you are using disinfection agents other than bleach and water; do not hesitate to call Champion's Customer Service for assistance in determining whether there may be any concerns about that agent and the vinyl that you have chosen.

For any upholstery that is not Champion approved, the facility is responsible for obtaining cleaning instructions on that specific covering. This would include all COM (Customers Own Material) or Custom vinyls.

If you do not know what vinyl your recliner is upholstered in, call Champion's Customer Service 800-998-5018 with the serial number of your chair to obtain assistance.

WARRANTY PROCEDURE

File a Warranty Claim

Calling customer service may institute a warranty claim. At that time you will be asked to provide:

- your name and facility name
- your phone, fax number, email address
- **the serial number of your product**, and
- the nature of your problem

Having the above information available at the time that you call will speed the process. In order to provide prompt accurate service it may be necessary to request further information about the chair function to accurately define the problem.

Warranty Coverage

Your coverage is per the Champion warranty. A copy of the current warranty was provided with this manual for your convenience. Please read this document.

Warranty Does Not Apply If

- Repairs have been made that were not authorized or under the direction of Champion Manufacturing, Inc.'s service department.
- Required repairs are due to normal wear and tear.
- Product has been abused, improperly used or maintained.
- Alterations have been made to the chair.
- Improper cleaning agents have been used.
- Repairs have been made with parts other than Genuine Champion repair parts.

Whether your claim is covered under warranty may not always be determined at the time of your call. Where the possibility of improper use exists, a determination will be made upon receipt of damaged components or product. In these cases components or product will be shipped with the express understanding that if damage is not covered by warranty **all costs are the responsibility of your facility**.

Note: Shipping charges are not covered under warranty with the exception of provable shipping damage.

SERVICE INFORMATION

The mission of the Service Department is to get your chair up and running as quickly as possible. It is critical that the Service Department know what product you have, and exactly what is wrong with the product. If you have questions or problems, you should never hesitate to call for assistance: 800-998-5018.

The most timely and cost effective way for your chair to be repaired is for the Service Department to work with your maintenance department or equipment technician.

Determining the Problem

What is wrong with the chair should be determined by troubleshooting. The Service Department will assist you with this by asking you questions about the chair function.

Serial Number

The chair serial number identifies the precise configuration of your chair; this is critical to receiving correct components and instructions. **This number is required to process your request.**

The serial number is located in the back of the chair on the lower left side on the label entitled Champion Manufacturing -Serial #xxxxxx.

PARTS IDENTIFICATION

To identify worn or damaged components please refer to appropriate product schematics.

To obtain repair part numbers refer to the parts listing key using the schematics page and item number.

Parts orders may be placed by using the convenient fax order form in this manual or by calling Customer Service 800-998-5018)

When placing an order by phone you will be asked to provide:

- your name and facility name
- your phone, fax number, email address
- the serial number of your product, and
- the nature of your problem

Having the above information available at the time you call will expedite the process. In order to provide prompt, accurate service it may be necessary to request further information about the chair function to accurately define the problem.

SERVICE PARTS FORM

Please duplicate form for use

Ship to:

Facility: _____
Address: _____

City: _____ State _____ Zip _____

Telephone: (____) ____ / _____ Fax : (____) ____ / _____

Shipping instructions:

Ground: _____

3rd day: _____

2nd day: _____

Next day: _____

Reminder: if no shipping choice is made, the least expensive way will be used.

Bill to:

Facility: _____

Address: _____

City: _____ State _____ Zip _____

Order placed by:

Name: _____

Phone: (____) ____ / _____ Ext.: _____

Email: _____

Purchase order #: _____

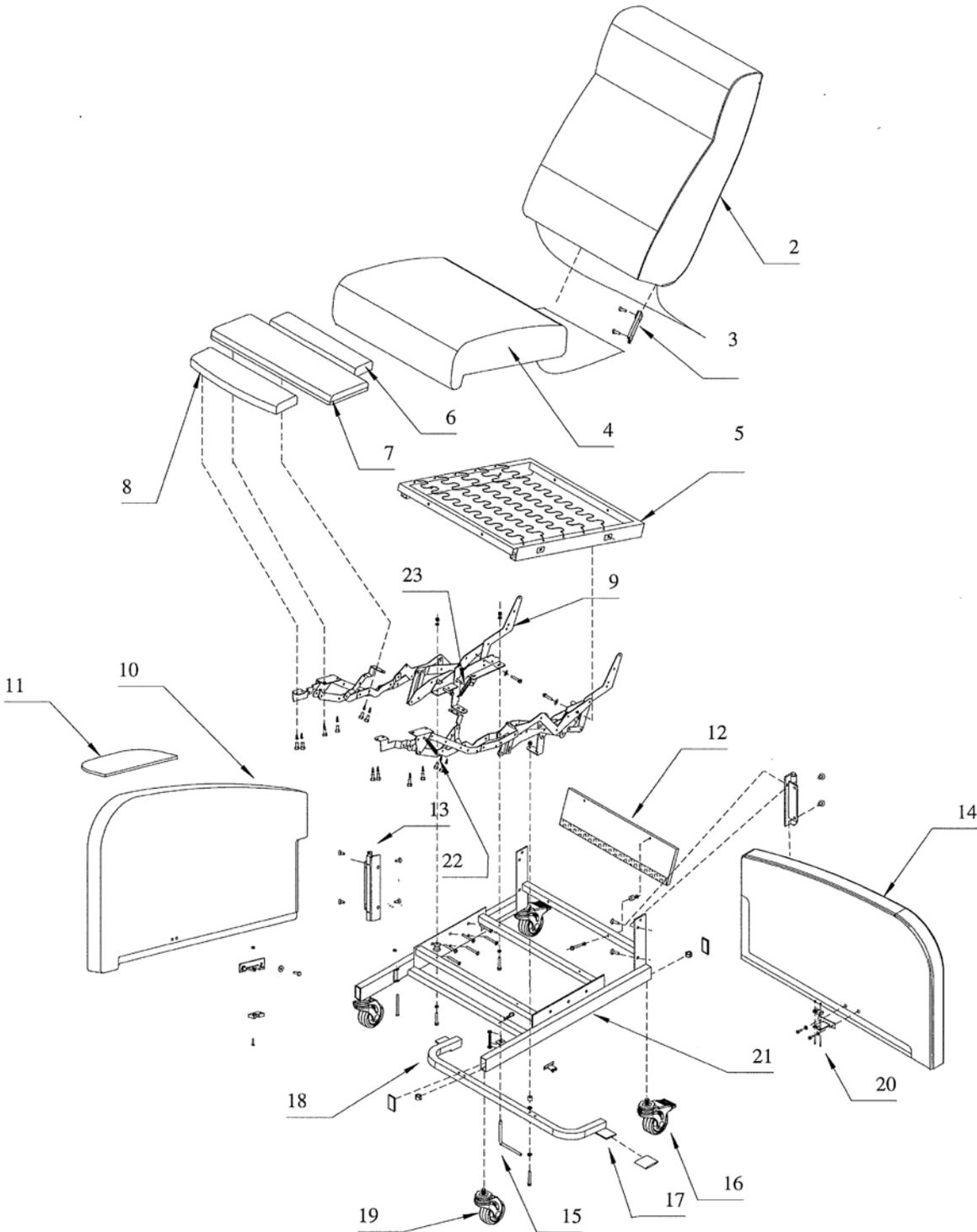
**No order will be processed
without a P.O. & SN number.**

Model number: _____ Serial number: _____

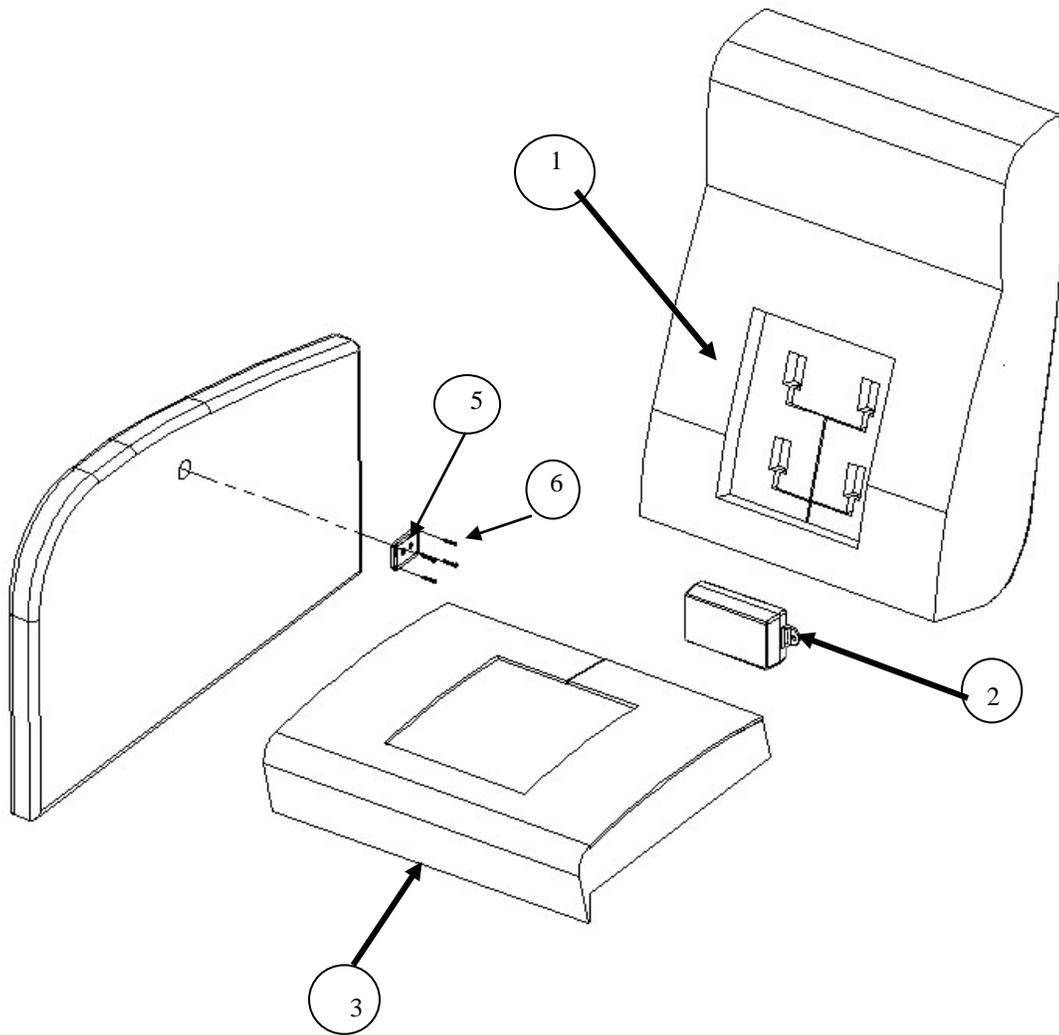
Part number	Page no. / part no.	Quantity

Champion Manufacturing, Inc.
2601 Industrial Parkway
Elkhart, IN 46516
Phone: 800-998-5018 fax: 574-293-5760

PASSAGE RECLINER SCHEMATICS



PASSAGE RECLINER SCHEMATICS WITH HEAT OR HEAT & MASSAGE OPTION



PASSAGE RECLINER PARTS LISTING

	Description	Page-Item Number	Description
26-1	PUSH HANDLE (NOT SHOWN)	27-1	BACK FOAM W/ HEAT OR HEAT/MASSAGE
26-2	BACK ASSEMBLY	27-2	CONTROL BOX
26-3	BACK MOUNT SET (LH SHOWN)	27-3	SEAT FOAM WITH HEATER
26-4	SEAT ASSEMBLY	27-4	PLASTIC TABLE (not shown)
26-5	SEAT FRAME	27-5	SWITCH ASSEMBLY
26-6	CENTER BOARD ASSEMBLY	27-6	#6 SCREWS - SWITCH
26-7	CALF BOARD ASSEMBLY		
26-8	FLIP BOARD ASM		
26-9	RECLINE MECHANISM SET (RH & LF)		
26-10	ARM ASSEMBLY		
26-11A	TABLE TOP (RH SHOWN)		
26-11B	TABLE BRACKET SET (NOT SHOWN)		
26-11C	CUP HOLDER (NOT SHOWN)		
26-12	REAR TRIM PANEL		
26-13	HINGE ASM W/ HARDWARE (LH SHOWN)		
26-13A	HINGE ASM W/ HARDWARE (RH NOT SHOWN)		
26-14	SWING AWAY ARM (LH SHOWN)		
26-14A	SWING AWAY ARM (RH NOT SHOWN)		
26-15	ARM RELEASE ASM (LH SHOWN)		
26-15A	ARM RELEASE ASM (RH NOT SHOWN)		
26-16	3" REAR. LOCKING CASTER		
26-17	TREND PEDAL		
26-18	TREND MECHANISM		
26-19	3" FRONT LOCKING CASTER		
26-20	ARM RELEASE ASM (LH SHOWN)		
26-20A	ARM RELEASE ASM (RH NOT SHOWN)		
26-21	FRAME BASE		
26-22	MECHANISM EXTERIOR SPRING SET		
26-23	MECHANISM INTERIOR SPRING SET		

APPENDIX I

Troubleshooting for heat or heat/massage

NOTE: Flashing lights on the control switch of heat or heat & massage chairs are an indication that there is an incomplete circuit.

1. Unplug the recliner from the wall outlet and check the connections.
2. Verify the power supply is plugged into the control box.
3. Plug chair into a working wall outlet. You may need to confirm this outlet has power by plugging in something that you know works such as a lamp or radio.
4. Check the switch by pressing the button. If the LED indicators on the switch continue to flash, unplug the chair and call Champion Customer Service, 800-998-5018 with the serial number of the chair.

The recliner can still be used for treatment without the heat or massage option.