

CHAMPION™

Quality Healthcare Seating Products

Operating Instructions and Service Manual



“CONTINUUM” RECLINER



1-800-998-5018
www.championchair.com

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CHAMPION

Warranty Confirmation Form

It is very important to Champion that our customers review all the materials in the In-Service package they receive. In particular, we strongly advise that everyone using our products (medical staff, patients, technicians, cleaning crew, etc.) review the *In-Service DVD* (approximately 12 minutes in length).

Please complete the following information, certifying that those individuals using the Champion products understand their proper use, after reviewing the materials and watching the video.

Clinic or Company Name

Street Address

City/State/Zip

Signature/Print Name & Title

Date

AFFIX LABEL HERE

By reviewing the In-Service materials provided, you increase the useful life of the products by helping to prevent their improper use, which may lead to premature damage and wear. You are also helping to validate your warranty, as warranties cover material and workmanship failures, not misuse or abuse. Use these In-Service tools for new employees and as a “refresher” for current employees.

Please fax this document to the Customer Service Department at 574-293-5760, and thank you for your cooperation.

NOTE: Not all chair functions, options and/or accessories are covered in the DVD.

WELCOME!

Champion Manufacturing, Inc. would like to thank you for selecting our products. We take great care in making certain that our products leave the factory in flawless condition. Our products are properly packaged to arrive in that same condition. We look forward to your enjoying many years of good service from these products.

SPECIAL NOTES

 **WARNING** /  **CAUTION** These terms refer to actions that may result in injury to your patient or staff member and/ or damage to your product. Damage caused by improper operation of your chair is not covered by your warranty.

 **WARNING:** Caregivers or others operating the product or moving the occupant must be aware of the location of the patient's hands and feet. Caregivers must confirm that the occupant's extremities are safely located before moving the chair from position to position, adjusting the position of the chair or moving the patient from the chair.

 **WARNING:** Place chair in a fully upright position or a fully reclined position when cleaning or maintaining your chair. Your recliner has moving parts that create pinch points. This chair moves easily without a patient in the chair and may create pinch points when not in these positions.

 **WARNING:** This recliner is designed to meet the needs of a wide range of patients. Some patients, due to their unique medical condition, may need assistance as they sit down or rise from a seated position. It is the responsibility of the care provider to assess these needs and provide assistance to frail, weak, or otherwise unsteady patients. Failure to follow these instructions can result in patient falls with potentially serious injury resulting.

 **CAUTION:** This chair is NOT designed to transport patients.

NOTE: The information contained in this document is subject to change without notice.

CHAIR CAPACITY INFORMATION

CONTINUUM RECLINERS:

720 series:

400 lbs.

RECEIVING NEW CHAIRS

CAUTION: New chair inspection must be done by someone who understands the chair operation. Improper operation of the chair may damage the chair and void your warranty. Read your operators manual to understand chair operation.

It is important to realize that signing the Bill of Lading upon receipt of new product is confirmation not only that the product that has been received is in the proper amount, but also that it has been received in satisfactory condition. Once the Bill of Lading is signed there is generally no recourse against the shipping agent for shipping damage. You have the right to make the driver wait while you examine the product. Please take advantage of this right.

Carefully cut the plastic banding that secures the packaging; scissors can do this safely. Remove the packaging from the chair, lift the top lid from the tube and remove the tube from the bottom lid. Remove the plastic bag from the product. Unlock the casters and remove all supports and packaging from the chair.

New chair inspection

1. Remove all packing material including foam wrap and poly bag. If desired, the bag may be replaced after examination.
2. Examine chair surfaces for damage.
3. Operate all chair functions and options. This may include casters, chair positions and chair options/accessories. Do this immediately upon receipt of your chairs.

To report damage

1. If the freight carrier is still at your location (it is your right to hold the freight carrier while you thoroughly inspect your delivery), note any damage on the bill of lading. Be sure to keep shipping cartons, pallets and other shipping materials to prove damage to the freight carrier. It is also important to save an undamaged carton and pallet in case the chair must be returned to the factory.
2. Call Champion's customer service immediately to report the damage: 800-998-5018.
3. All claims must be filed by the consignee and reported to Champion Manufacturing, Inc. within 5 days of receipt of the shipment.

Return authorization

1. Champion customer service must authorize all returns. Champion customer service will issue a return authorization number by fax or email. The customer does have the right to refuse any damaged chair from the carrier at the time of delivery.
2. All returns **must** be sent prepaid by the sender with exception of provable shipping damage.

Storage

1. Cover chair and store in a dry area.
2. DO NOT place objects on top of the chair that may damage the vinyl.

IN-SERVICE PROCEDURES

Before chairs are put in service, all personnel should review this manual.

In the belief that an actual demonstration of the product is more effective than written instructions, an on-site in-service by a Champion representative may be available depending upon the delivery circumstances.

WARNING: Place chair in a fully upright position or a stable reclined position when cleaning or maintaining your chair. Your recliner has moving parts that create pinch points.

WARNING: Never place your hands near or on a recliner mechanism when it is in motion. Never clean or maintain a chair when an occupant is in the chair. The occupant is able to control the chair's position and may move the chair position unexpectedly, creating pinch points.

WARNING: Keep hands, feet and legs clear of the recline mechanism.

CAUTION:

1. **DO NOT** overload chair. Observe the specified maximum weight limit for the chair model that you have selected.
2. **DO NOT** attempt to force the chair into position; permanent damage may result. The chair works with normal effort when operated properly.

OPERATING INSTRUCTIONS

 **WARNING:** Caregivers or others operating the product or moving the occupant must be aware of the location of the patient's hands and feet. Caregivers must confirm that the occupants extremities are safely located before moving the chair from position to position, moving the chair from place to place, or moving the patient from the chair.

 **WARNING:** DO NOT overload chair. Observe the specified maximum weight capacity for the chair model that you have selected.

 **WARNING:** Occupant should always enter and exit the chair in the upright position. The patient should never enter or exit the chair with the leg rest up. Occupants should never "straddle" the extended leg rest or dangle their legs over the sides of the extended leg rest.

 **WARNING:** Always return the chair to full recline position after using Trendelenburg.

 **WARNING:** NEVER place your hands near or on the recline mechanism when it is in motion. DO NOT put your hands where you cannot see.

 **WARNING:** Verify that all casters are locked before the patient enters or exits the recliner.

 **CAUTION:** The push handle is not designed to be used to raise the front or rear casters off the floor when there is an occupant in the chair; doing so may cause damage to the chair.

 **CAUTION:** The chair works with very little effort when operated correctly. DO NOT use excessive force to move the recliner to any position. Doing so could result in permanent damage to the recliner.

 **CAUTION:** DO NOT attempt to close the chair's leg rest while in the full recline position. Doing so may damage the recline mechanism. Return the chair to the "TV" position before closing the leg rest.

Note: The Continuum recliner assumes three distinct recline positions: Upright position; leg rest is down and the back is in its most vertical position, "TV" position; leg rest is up and the back is somewhat reclined. Recline position; the leg rest is up and the back is reclined in a preferred location (the back can be reclined from any position from the "upright" to a "flat" position).

OPERATING INSTRUCTIONS

For safe recliner operation:

1. Lock all locking casters before allowing the patient enter or exit the recliner. Caster brakes should remain locked unless the chair is being relocated, once relocated the brakes should be returned to the locked position. Always confirm that casters are locked if a patient is entering or exiting the chair.
2. Occupant should always enter (or exit) the recliner with the chair in the upright position.
3. Once seated the occupant should sit fully back in the chair.
4. To recline to the "TV" position, the occupant should grip the leg rest lever (near the top of the lever) located on the right side of the chair and release the leg rest by moving the leg rest lever towards the back of the chair, until fully engaged. To move the chair back to a recline or flat position, pull the recline release handle located on the lower arm panel and push backwards. Hold the release handle until a position is found, releasing the handle will "lock" the back in the position selected.
5. With the leg rest up and the back in the flat position, staff may use the **Trendelenburg** feature by stepping on the pedal on either side of the chair and pressing downward on the back of the recliner. The trendelenburg pedals are under the bottom of each arm. Release the pedals to "lock" into the trend position. To return from Trendelenburg, press down on the foot pedal and raise the back to the flat position. The Trendelenburg pedal will automatically lock once in the flat position. This prevents the chair from going into trendelenburg unexpectedly.

Staff assistance:

Caution: DO NOT "step" on the footrest. Doing so can damage the recline mechanism. Always use the leg rest lever to operate the leg rest.

To assist a patient in reclining the chair, simply complete the steps noted above. When reclining the back, apply backward pressure to the front of the chair's back pillow when pulling the mechanism release lever. This will start the recline motion and can be stopped in the desired position. To move the chair from a reclined position back to the upright position, while pulling the mechanism release lever, apply upward pressure to the back, from the side, to start the chair moving upward.

OPERATING INSTRUCTIONS

Swing Arm Operation:

Warning: Your recliner has moving parts that create pinch points. When the swing arm is open, those points are fully exposed. Patients should NEVER be left in the chair with the arm in the opened position. The chair should NOT be left unattended with the arm unlatched.

Caution: Be aware of the path the arm is taking. Swinging the arm into objects may result in vinyl damage. It is recommended that opening the arm be done with the chair in the fully upright or fully reclined positions. If the arm on your chair is equipped with a fold-down table, relocate the items on the table top and fold the table down prior to opening the arm.

The left side swing arm is hinged at the rear to allow the arm to be opened. To do this, standing at the side of the chair, grasp the release handle and lift to release, and swing the arm open.

Once a patient transfer or maintenance is complete, the arm should be returned to the locked position. To do this, swing the arm back toward the front of the chair until you hear the "click" of the release handle being secured by the latch; pull outward on the arm to ensure the arm is securely latched. It may be necessary to lift slightly to move the arm into position for the handle to latch.

OPTIONAL FEATURES – Heated or Heat/Massage

HEATED RECLINER GENERAL INFORMATION

 **WARNING:** Do not operate this product without reviewing the in-service CD and instructions along with any attachments that demonstrate proper operation of the basic functions of your chair. If you do not have an in-service CD, call Customer Service immediately to obtain one: 800-998-5018.

 **CAUTION:** No items should be placed behind the patient's back or beneath them. Placing items (pillow, blanket, etc.) in the chair will expose the item to the heat generated by the system. Unlike the patient's body, certain item may not absorb and dissipate the generated heat; this may expose the item to temperatures that are higher than noted here through trapped heat. This may cause damage to the chair, the item, and risk of contact with higher temperatures. Damage to the item or your chair is not covered by your warranty.

Double-Insulated Products

In a double-insulated product, two systems of insulation are provided instead of grounding. No grounding means is provided on a double-insulated product, nor is a means for grounding to be added to the product. Servicing a double-insulated product requires extreme care and knowledge of the system, and is to be done only by qualified service personnel. Replacement parts for a double-insulated product must be identical to the parts they replace. A double-insulated product is marked with the words "DOUBLE INSULATION" or "DOUBLE INSULATED". The symbol () is also able to be used to identify a double insulated product.

 **WARNING:** The operating range is 32-104 °F, if the chairs have been recently delivered or stored in conditions outside this temperature range, the chairs should be allowed to warm up to ambient temperature prior to utilizing the heat function.

OPTIONAL FEATURES – Heated or Heat/Massage

CHAIR SPECIFICATIONS

Please reference previous chair specification pages for all load and dimensional specifications of your heat chair. All heat chairs are built to properly handle the specified load for that model chair. The heater option does **not** change the size or load capability of that model.

Power Requirements

Input: 100-240 VAC, 1.0 A max, 50-60 Hz

Output: 12 VDC, 3.5 A, 42 W

Average Measured Maximum Temperatures

HIGH	105 ^o F
MEDIUM	102 ^o F
LOW	98 ^o F



CAUTION: No items should be placed behind the patient's back or beneath them. Placing items (pillow, blanket, etc.) in the chair will expose the item to the heat generated by the system. Unlike the patient's body, certain item may not absorb and dissipate the generated heat; this may expose the item to temperatures that are higher than noted here through trapped heat. This may cause damage to the chair, the item, and risk of contact with higher temperatures. Damage to the item or your chair is not covered by your warranty.

RECEIVING NEW CHAIRS

NEW HEAT AND HEAT/MASSAGE CHAIR INSPECTION:

Refer to page 6 on receiving new chairs, along with the following operation procedures.

WARNING: The heat or heat/massage chair must be plugged into a properly grounded outlet and must not be modified in any way. If the three (3) blade plug does not fit your outlet, have one installed that meets your local codes. Consult an electrician if you are unsure that the outlets are properly grounded. Do not use a three (3) blade plug to a two (2) blade adapter.

OPTIONAL FEATURES – Heated or Heat/Massage Recliners

HEATER OPERATION

The Champion heated recliner continues to have the same patient controlled positioning with the added benefit of heated pads in the seat and back. The heat/massage recliner has massage motors built into the back cushion along with the heat system. This allows for additional patient comfort at the push of a button.



CAUTION: Please make sure all staff involved in the use of the heat chair has viewed the in-service instruction pages prior to operating the chair. Incorrect use can damage the chair and void your warranty.



WARNING: Please keep hands and equipment away from moving parts that can cause pinch points.



WARNING: NEVER service this chair without unplugging the cord from the wall. Do not put your hands where you cannot see.

POSITIONING THE CHAIR

Please reference previous operation instruction information for all operating instructions for positioning of the chair. This includes the use of the trendelenburg option if your chair is so equipped, please reference pages 8-10.



OPERATING THE HEATER

Uncoil the power cord on the back of the chair and plug it into any properly grounded standard wall outlet. You will find the heater power button on the table of the chair. This will typically be the right table (while seated in the chair) unless other options require it to be on the left side.

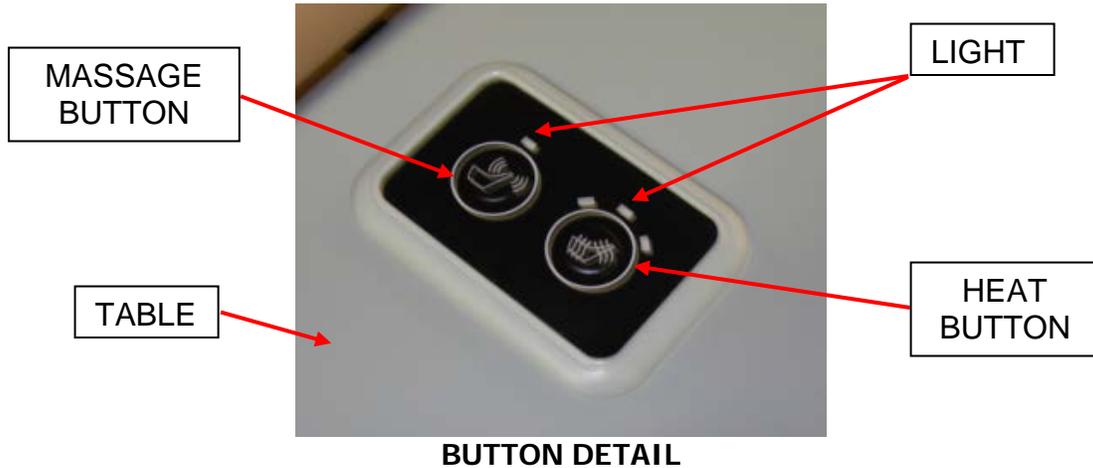
Pressing the button the first time will start the heater at high power and all three lights will come on. At this setting it will take 5-10 minutes to come to full heat **with a patient in the chair**. Pressing the button a second time will take the heater to medium power (two lights on) and a third will take it to low (one light on). To turn the heater off, press the button a fourth time and all of the lights will be out.

NOTE: The heat system is set to turn off one hour after the last button press. Repeat the above process to continue use of the heat feature.

NOTE: If the lights on the switch are flashing, unplug the chair from the outlet and check all of the connectors of the heat system. If a connector is unhooked reconnect it, plug in the power cord, and check the switch again. If all connections appear ok and the lights still flash, unplug your chair and contact Champion's customer service. This does not affect the basic functions of the chair.

OPTIONAL FEATURES – Heated or Heat/Massage Recliners

MESSAGE OPERATION



OPERATING THE HEATER

Reference page 13 for instructions on how to operate the heater in the heat/massage recliner.

OPERATING MASSAGE

Uncoil the power cord on the back of the chair and plug it into any standard wall outlet. You will find the massage buttons on the table of the chair. This will typically be the right table (while seated in the chair) unless other options require it to be on the left side.

NOTE: The heat and massage options can be used independently of each other.

MESSAGE FUNCTION: The massage switch function is controlled by a repetitively pressing the message button. The first button push will turn on the message light and it will remain on through the button press cycle until the massage system is off.

BUTTON PRESS SEQUENCE

1. Lower Zone, Low Intensity
2. Lower Zone, High Intensity
3. Full Back, Low Intensity
4. Full Back, High Intensity
5. System Off

NOTE: The massage system is set to turn off fifteen (15) minutes after the last button push. If the patient wishes to continue using the massage simply repeat the above steps.

NOTE: If the lights on the switch are flashing, unplug the chair from the outlet and check all of the connectors of the heat system. If a connector is unhooked reconnect it, plug in the power cord, and check the switch again. If all connections appear ok and the lights still flash, unplug your chair and contact Champion's customer service. This does not affect the basic functions of the chair.

OPTIONAL FEATURES – Heated or Heat/Massage Recliners

MAINTENANCE

CAUTION: Before performing any cleaning or maintenance to the heat or heat/massage chair make sure that it is unplugged from the outlet. This will prevent a shock hazard while working on the chair.

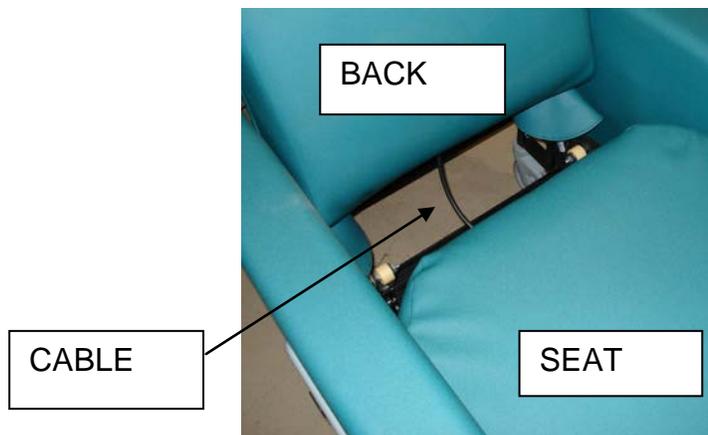
Please reference pages 18-20 on maintenance and cleaning instructions. Please wipe up all spills as soon after they happen as possible. Use caution when cleaning around any of the cord connections in the power components.

Make sure to wipe all moisture out of switch area after all cleaning.

CAUTION: DO NOT allow moisture to pool on top of the switch.

CAUTION: High pressure washing or “hosing down” chairs is not recommended.

CAUTION: Heat or heat/massage components are fixed to the inside of the removable seat cushion. The seat can be slid forward as described on a previous diagram BUT must be flipped up and placed in the chair. This allows the seat to be moved for access to the inside of your recliner without having to remove any components.



Note: Some components may have a different appearance as shown in the picture due to multiple models of chairs. The serial number of the chair informs Customer Service of the proper components for that chair.

ACCESSORIES

Accessories are items that may be ordered at anytime from Champion and can be added or installed at the facility. Instructions are provided as well as phone support. Discuss any concerns you may have with the service team at the time you place your order.

WARNING: DO NOT use tables as a seat.

CAUTION: Remove items and fold tables down prior to moving the chair.

Foldaway Side Table (Left Side Only)

The foldaway side table is mounted to the left arm of the chair. The side table can also be ordered with a cup holder.

IV Pole

Stainless construction, 1" diameter IV pole features two or four rams horn hooks, adjustable with infinite positions; extended effective length 64".

IV Pole Base

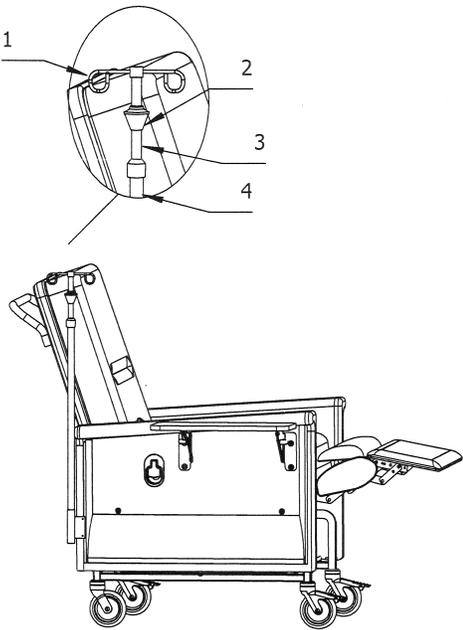
The IV pole base accepts the transfer of the IV pole from the chair bracket to the IV pole base allowing the patient to be mobile and free of the chair.

Push Handle

The push handle is attached to the back of the recliner to allow for easy control when moving the chair.

NOTE: Chair, options and/or accessories covered in this manual may change without notice.

USE OF IV POLE	
	1 HOOK
	2 RELEASE BUTTON
THIS INSTRUCTION SHOWS HOW TO USE THE IV POLE INFINITE POSITION FEATURE. HOW TO USE WITH BASE UNIT.	3 TOP SECTION OF TUBE
	4 BOTTOM SECTION OF TUBE
	5 IV POLE BASE UNIT

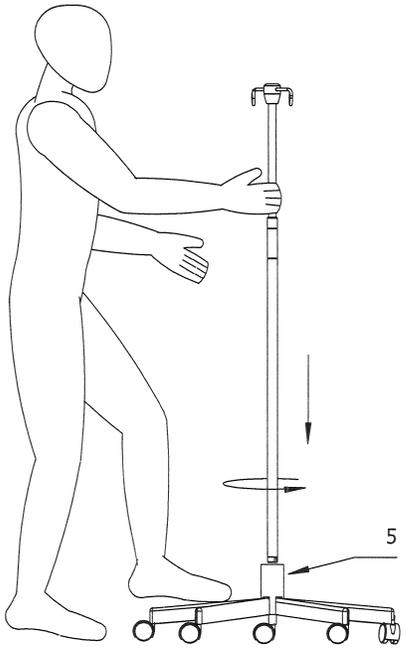


TO RAISE: LIFT TOP SECTION TO DESIRED HEIGHT

TO LOWER:
GRASP TOP SECTION OF TUBE AS YOU
PUSH UP SLIGHTLY ON RELEASE.
LOWER TOP SECTION OF TUBE.
LOWER TO DESIRED HEIGHT.

TO INSERT: PLACE IV POLE OVER CENTER,
PUSH INTO POSITION IN OPENING.
AND TURN TO LOCK.

TO REMOVE:
HOLD BASE IN POSITION WITH FOOT.
TURN TO UNLOCK
LIFT IV POLE TO REMOVE.



Note: Some components may have a different appearance as shown in the picture due to multiple models of chairs. The serial number of the chair identifies the exact build of your chair assisting customer service in the choice of proper components for your chair.

GENERAL MAINTENANCE AND CARE OF CHAIRS

 **WARNING:** Place chair in a fully upright and securely latched position or a fully reclined position when cleaning or maintaining your chair. Your recliner has moving parts that create pinch points. This chair moves easily without a patient in the chair and may create pinch points when not in these positions.

 **WARNING:** You should NEVER clean or maintain your recliner with an occupant in the chair. The occupant is able to control the chair's position and may move the chair position unexpectedly, creating pinch points.

 **CAUTION:** Occupants who wear or use new unwashed articles of clothing may create a permanent fabric dye stain on the vinyl surface of the chair. This is beyond our control and may not be covered by your warranty.

It is not necessary or recommended that moving parts of the chair be lubricated. Keeping the chair clean is the main maintenance requirement.

It is recommended that the underside of the chair be checked periodically for waste materials that have fallen under the chair.

The ease with which your recliner operates is controlled by the recline mechanism of your chair. The actuation setting from the factory is not adjustable.

If a part becomes worn or broken, see the sections entitled service and warranty for information.

Periodically, check that the hinge fasteners, latch mount, release mount and back mount fasteners are secure. (How often depends on the amount of use the option receives. We suggest monthly, and then tailor to your findings.)

The top of each latch mount has plastic buttons that are designed wear points. Check the buttons and replace when worn to prevent damage to the arm's vinyl covers. Again, we suggest periodic checks that are then tailored to your findings. (How often depends on the amount of use the option receives. We suggest monthly, and then tailor to your findings.)

Periodically, check the back mount brackets to verify they are securely latched in place. This can be done by pulling upward on the back. The back should not freely pull upwards off of the recline mechanism. If it does not latch into place, discontinued the use of the chair and contact Champion Customer Service for replacement parts 800-998-8018.

GENERAL CLEANING PRECAUTIONS

 **WARNING:** When solvent type cleaners are being used, care should be exercised. **KEEP AWAY** from fire or flame and use in a well ventilated area.

 **CAUTION:** High pressure wash or “hosing down” chairs is not recommended.

 **CAUTION:** Use of vinyl “conditioners” or “protectants” is not recommended. Vinyl “conditioner” or “protectants” can cause plasticizers to migrate out of the vinyl causing it to become embrittled. This will prematurely age your vinyl and is not covered under warranty.

Some institutional cleaners or disinfectants may cause discoloration of the vinyl. Use of cleaners, other than those recommended by the vinyl manufacturer, is at the clinic's own risk. **Follow the vinyl manufacturer's cleaning recommendations.** Certain medications may produce a metabolite in the patient's perspiration which can stain or discolor fabric. If you have any questions, please call Champion's Customer Service Department at 800-998-5018 with the serial number from your chair. The serial number can be found on the frame base, on the back, to the left hand side.

GENERAL CLEANING – VINYL

IMPORTANT: For specific cleaning instructions, please see manufacturer's cleaning instructions included in the Vinyl Cleaning Instructions also on this in-service disk.

Champion chairs are constructed of various vinyls; depending upon the customer's preference. Each vinyl manufacturer has a cleaning process that they endorse for their product. Each manufacturer produces their product with a protective finish to help keep staining agents from penetrating the vinyl and becoming a permanent stain. **It is always important to remove a spill as soon as possible after it happens, as this reduces the possibility that the stain will penetrate the protective coating and migrate into the vinyl, becoming a permanent stain.**

All manufacturers recommend a process of several different steps for cleaning their vinyl. It is especially important to use all steps, in order, when working on a complex spill (one that has several different potential staining agents).

BEGIN by cleaning with a non-abrasive, all purpose household cleaner using a soft cloth or damp sponge. Rinse with clean water.

Follow with solvent type cleaner using a soft bristle brush or soft cloth. Use at full strength. Follow with a clean water rinse and pat dry.

 **CAUTION:** Limit use of strong active solvent cleaners per manufacturer's instructions; unlimited use may remove the protective finish on the material

NEXT use strong active solvent cleaners. This may be used with a soft cloth, **again limit use per manufacturer's instruction; unlimited use may remove the protective finish.** This cleaner should be followed with a clean water rinse.

GENERAL CLEANING – PLASTIC TABLE TOPS



CAUTION: Do not use strong solvents such as Picrin®. They will damage your table top. Champion does not recommend the product Goof-Off®

It is always easier to clean the table immediately after a spill. When the residue from a spill has dried on the table, a soft bristle brush may be used to help bring it back into solution. Rinse the surface with clean water. For residue that is not readily soluble in bleach and water, try hot water and dish washing liquid. Rinse and use absorbent material to remove as much liquid as possible. You may also try rubbing alcohol, applying a small amount of alcohol with a cloth, rubbing the dried on residue. It may take several applications to dissolve the residue. On any remaining material, you may try nail polish remover (acetone and water) with a soft cloth.

GENERAL INFECTION CONTROL – VINYL

Note: Infection control standards are the responsibility of the facility. Bleach solution recommendations from a vinyl manufacturer are not intended to supersede the facility's infection control standards. Information from the vinyl manufacturer is meant to establish an upper limit beyond which damage might occur.



WARNING: NEVER mix ammonia, or a cleaner with ammonia, with bleach as dangerous compounds may result.



CAUTION: Do not use an iodine based solution since vinyl is an iodophil material and will stain under this condition. If a solution other than a bleach solution is used and you are uncertain if it is iodine based, please test on a hidden portion (bottom back flap) of the vinyl.

All vinyl manufacturers recommend use of bleach and water as a disinfectant. For standards specific to your particular vinyl, consult your vinyl cleaning instructions located in a separate file on this disk. For your disinfection standard consult your facility's standard. For maximum allowable bleach concentration consult information specific to the vinyl your chair is upholstered with per the manufacturer's cleaning instructions.

If you are using disinfection agents other than bleach and water; do not hesitate to call Champion's Customer Service for assistance in determining whether there may be any concerns about that agent and the vinyl that you have chosen.

For any upholstery that is not Champion approved, the facility is responsible for obtaining cleaning instructions on that specific covering. This would include all COM (Customers Own Material) or Custom vinyls.

If you do not know what vinyl your recliner is upholstered in, call Champion's Customer Service 800-998-5018 with the serial number of your chair to obtain assistance.

WARRANTY PROCEDURE

File a Warranty Claim

Calling customer service may institute a warranty claim. At that time you will be asked to provide:

- your name and facility name
- your phone, fax number, email address
- **the serial number of your product**, and
- the nature of your problem

Having the above information available at the time that you call will speed the process. In order to provide prompt accurate service it may be necessary to request further information about the chair function to accurately define the problem.

Warranty Coverage

Your coverage is per the Champion warranty. A copy of the current warranty was provided with this manual for your convenience. Please read this document.

Warranty Does Not Apply If:

- Repairs have been made that were not authorized or under the direction of Champion Manufacturing, Inc.'s service department.
- Required repairs are due to normal wear and tear.
- Product has been abused, improperly used or maintained.
- Alterations have been made to the chair.
- Improper cleaning agents have been used.
- Repairs have been made with parts other than Genuine Champion repair parts.

Whether your claim is covered under warranty may not always be determined at the time of your call. Where the possibility of improper use exists, a determination will be made upon receipt of damaged components or product. In these cases components or product will be shipped with the express understanding that if damage is not covered by warranty **all costs are the responsibility of your facility**.

Note: Shipping charges are not covered under warranty with the exception of provable shipping damage.

SERVICE INFORMATION

The mission of the Service Department is to get your chair up and running as quickly as possible. It is critical that the Service Department know what product you have, and exactly what is wrong with the product. If you have questions or problems, you should never hesitate to call for assistance: 800-998-5018.

The most timely and cost effective way for your chair to be repaired is for the Service Department to work with your maintenance department or equipment technician.

Determining the Problem

What is wrong with the chair should be determined by troubleshooting. The Service Department will assist you with this by asking you questions about the chair function.

Serial Number

The chair serial number identifies the precise configuration of your chair; this is critical to receiving correct components and instructions. **This number is required to process your request.**

The serial number is located in the back of the chair on the lower left side on the label entitled Champion Manufacturing -Serial #xxxxxx.

PARTS IDENTIFICATION

To identify worn or damaged components please refer to appropriate product schematics.

To obtain repair part numbers refer to the parts listing key using the schematics page and item number.

Parts orders may be placed by using the convenient fax order form in this manual or by calling Customer Service 800-998-5018.

When placing an order by phone you will be asked to provide:

- your name and facility name
- your phone, fax number, email address
- the serial number of your product, and
- the nature of your problem

Having the above information available at the time you call will expedite the process. In order to provide prompt, accurate service it may be necessary to request further information about the chair function to accurately define the problem.

SERVICE PARTS FORM

Please duplicate form for use

Ship to:

Facility: _____

Address: _____

City: _____ State _____ Zip _____

Telephone: (____) ____ / _____ Fax : (____) ____ / _____

Shipping instructions:

Ground: _____

3rd day: _____

2nd day: _____

Next day: _____

Reminder: if no shipping choice is made, the least expensive way will be used.

Bill to:

Facility: _____

Address: _____

City: _____ State _____ Zip _____

Order placed by:

Purchase order #: _____

Name: _____

No order will be processed

Phone: (____) ____ / _____ Ext.: _____

without a P.O. & SN number.

Email: _____

Model number: _____ Serial number: _____

Part number	Page no. / part no.	Quantity

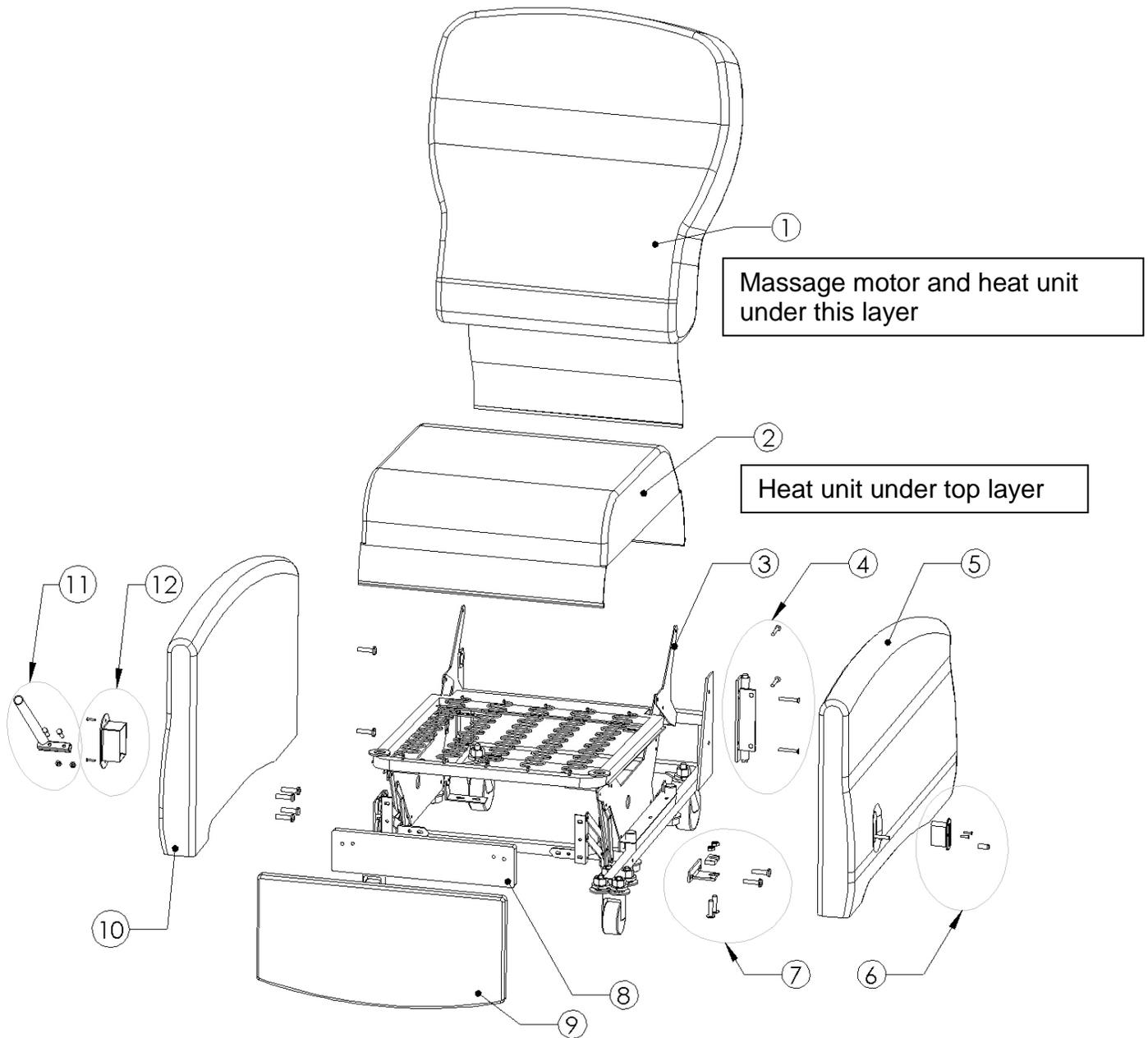
Champion Manufacturing, Inc.

2601 Industrial Parkway

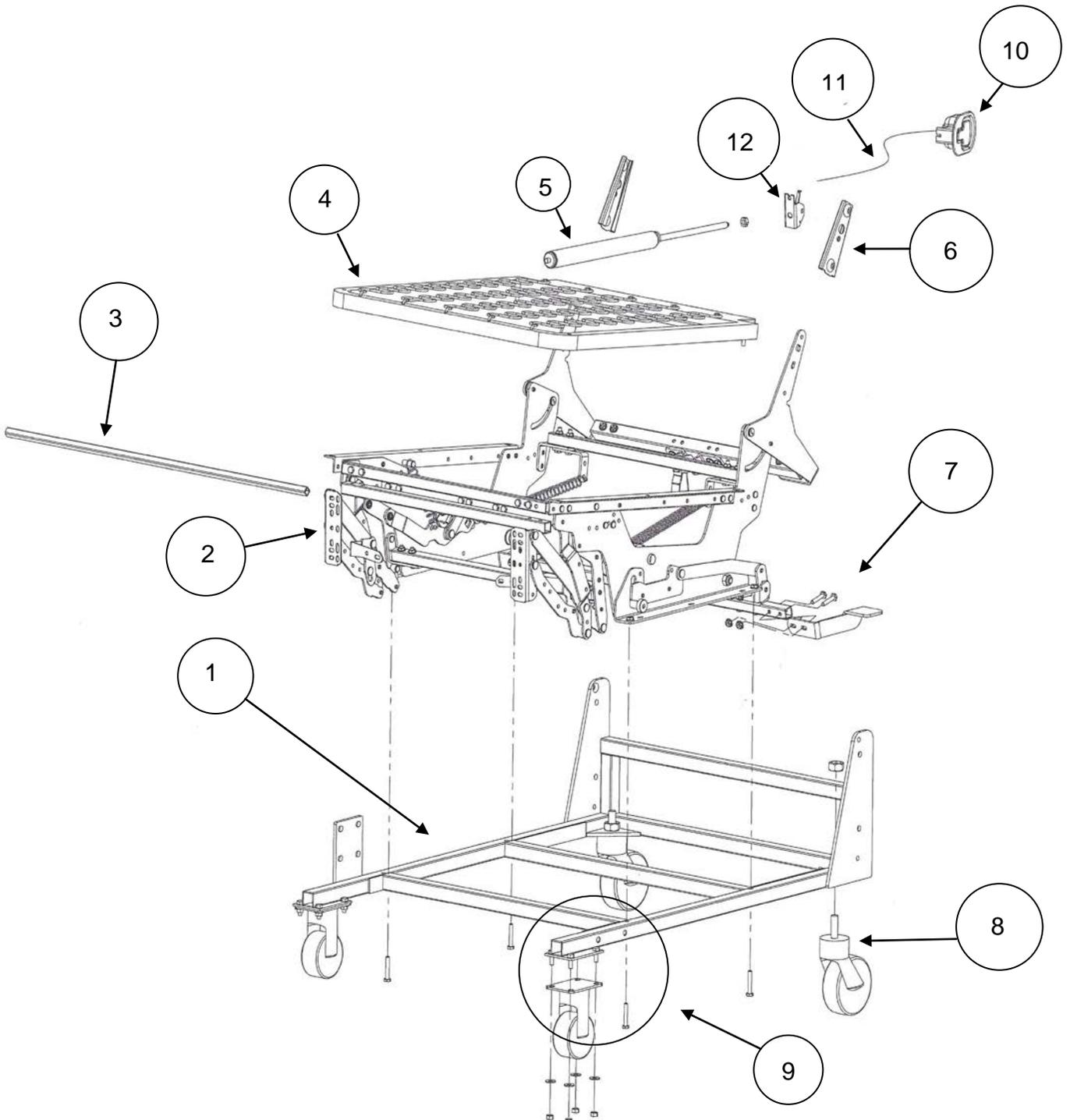
Elkhart, IN 46516

Phone: 800-998-5018 fax: 574-293-5760

CONTINUUM RECLINER SCHEMATICS



CONTINUUM RECLINER SCHEMATICS



CONTINUUM RECLINER SCHEMATICS

PAGE / PART	DESCRIPTION	PAGE / PART	DESCRIPTION
24-1	UPHOLSTERED BACK ASM	25-1	BASE FRAME
24-2	UPHOLSTERED SEAT ASM	25-2	RECLINE MECHANISM ASM W/ HDW
24-3	FRAME/MECHANISM ASM	25-3	LEG REST LEVER SHAFT
24-4	SWING ARM HINGE ASM W/ HDW	25-4	SEAT FRAME
24-5	LH SWING ARM ASM	25-5	RECLINE GAS CYLINDER
24-6	ARM RELEASE PIN COVER W/ HDW	25-6	BACK MOUNT "KD" CLIP
24-7	SLAM LATCH ASM W/ HDW	25-7	TREND PEDAL (RH/LH) W/ HDW
24-8	UPHOLSTERED CALF BOARD ASM	25-8	REAR TOTAL LOCK CASTER W/ HDW
24-9	UPHOLSTERED FOOTBOARD ASM	25-9	FRONT RIGID CASTER W/ HDW
24-10	RH FIXED ARM ASM W/ HDW	25-10	ACTUATOR
24-11	LEG REST LEVER W/ HDW	25-11	CABLE
24-12	LEG REST LEVER COVER W/ HDW	25-12	OPERATOR
24-13	RECLINE CABLE, NOT SHOWN		